

# CERTIFICATE OF REGISTRATION



10002:2018

THIS IS TO CERTIFY THAT THE  
**CUSTOMER SATISFACTION AND COMPLAINT MANAGEMENT SYSTEM**

of  
**ARTHMART CARE PRIVATE LIMITED**

Address

**REGD. ADD. B-5, 419 GREEN PARK, DUNGARPUR, CITY CENTRE  
GWALIOR, MADHYA PRADESH – 474011, INDIA**

Has been assessed and registered as complying with the requirements of the International Standard shown above for the following activities. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2018 requirements may be obtained by consulting the organization

Scope

**TRADING / ONLINE MARKETING / DIRECT SELLING OF TEXTILE FABRIC,  
FMCG, ELECTRIC & ELECTRONICS ITEMS AND HERBAL PRODUCTS**

**Certificate No. ISO/CSCM/B1685**

Initial Certification Date 26.08.2021

Certificate Expiry Date\* 25.08.2024

**ISO**

First Surveillance Date 26.08.2022

Second Surveillance Date 26.08.2023



**ISIR** INTERNATIONAL  
STANDARDS  
REGISTRATIONS



*Vilakshana*

AUTHORIZED SIGNATORY



**International Standards Registrations**

The Quality Centre, Cerun Tower, 15, 26-014, Sakuragaoka-cho, Shibuya-ku, Tokyo - 150-8512

This registration is a Customer Satisfaction & Complaint Management System Certificate

\*Validity of this certificate is depend on successful completion of surveillance audit  
visit for verification of this certification on [www.isoregistrations.com](http://www.isoregistrations.com)